

Information, Terms and Conditions.

Keys: Are available from 3pm on arrival. Please hand in your keys by 10am on departure.

Bed Linen: Bed linen is provided FREE. Please bring your own Towels and tea towels.

Dogs: Dogs are welcome in Bronze accommodation at a charge of £25per dog per week. Dogs will not be admitted onto the Park unless advised and paid for in advance and will be strictly monitored. Dogs must be supervised and kept on a lead at all times. Proof of payment will be required. Dogs are not allowed in the Clubhouse. Dogs must not be left unattended in accommodation if you are off site. Sorry but we do not allow any dangerous dog or breed listed under the Dangerous Dogs Act 1991.

High Chairs and Cots: (with mattress) can be provided at £10 each per booking. Cot bedding is not supplied.

Electricity/Gas: Is free of charge.

Car Parking: We allow one car per booking. If you are bringing a second car it must be with our prior agreement. For security reasons additional cars, trailers etc, must be booked in advance and will be strictly monitored.

Facilities: Most park facilities as stated will be available but these may vary or be withdrawn according to availability, circumstance and demand. All offers may vary according to availability.

General: It is an express condition of booking that we cannot be held responsible for any personal injury or damage to property nor non-availability of amenities due to circumstances beyond our control. It is also an express condition of booking that we will not be held responsible for any planned facility not being available through circumstances beyond our control. We reserve the right to alter or withdraw facilities as might become necessary. In the interest of safety it might become necessary to limit the opening times of the swimming pool. We do not employ lifeguards, children and non-swimmers must be accompanied by an adult swimmer at all times. Should any guest cause problems or inconvenience to other guests we reserve the right to require them to leave the park without refund.
Your holiday booking is with Devon Caravan Holidays.

Wheelchairs/Disabilities: If a member of your party has a disability or wheelchair please note that caravans have narrow doorways and openings and access to them is usually up 3 or 4 steps. Please ask us if you have any specific queries.

Deposit: A deposit of £50 for a short break or £100 for a week is required. We will provisionally hold a booking for you for 3 days to allow you to make a payment. Balance of rentals must reach us a clear 56 days before the commencement of the holiday. Deposits are non-refundable. If the holiday was paid in full at the time of booking a figure equivalent to the published deposit will be deemed to be a booking fee and will be retained.

Cancellation: In the event of you cancelling the booking prior to 56 days before the holiday the deposit only will be retained. If you cancel after making the full payment, the whole amount will be retained. You are advised to make your own Insurance arrangements to cover any possible cancellation. Should you need to cancel you must contact us immediately. Telephone cancellations must be confirmed in writing or e-mail.